

Fresh!



For those who missed the first edition of MOD News:

MODNews is a new e-communication platform for Malaysia Operations Division (MOD) staff. Every hospital will have its unique emailer that highlights key company updates as well as news surrounding your facility and colleagues. Do give us your feedback and happy reading.

Announcement

We are pleased to welcome onboard **Mr. Joe Sim** who took over from **Mr. Ahmad Shahizam** as the **Chief Executive Office, Malaysia Operations Division (MOD)** effective 1 June 2017. Mr. Sim brings with him extensive experience in operations, quality management, community engagement and staff development from National University Health System and National Healthcare Group in Singapore.

Effective 1 June 2017, Mr. Ahmad Shahizam is appointed as Chief Corporate Officer for IHH Healthcare. On behalf of everyone at MOD, we would like to thank Mr. Ahmad Shahizam for its sterling contributions during his tenure in MOD. We shall continue your legacy and bring MOD to greater heights.

Happenings



May this month of Ramadhan be a month of blessings, a month full of forgiveness and guidance to you and family. Parkway Pantai has created a customizable Hari Raya Aidilfitri e-card for you to send to business associates and friends. Please click on the link below to customize your card

<http://parkwaypantai.convertium.net/ecardcustomtool/>



Gleneagles Medini recently received a four-year accreditation from Malaysian Society for Quality in Health (MSQH), the national accreditation body for health care facilities and services. Congratulations and well done!



Parkway Pantai celebrated its Nurses' Day with the theme ***'Nursing: A Voice To Lead – Achieving the sustainable development goals'*** on May 19th 2017. The event was organized to celebrate and appreciate its hardworking and dedicated nurses for their exceptional contributions.



Pantai Hospital Ampang organised a **'Health is Wealth'** carnival to spread the importance of health and wellness. The carnival featured free specialist clinics, complimentary health screenings and a host of fun activities.



Gleneagles Kota Kinabalu celebrated its 2nd anniversary by organizing an Open Day with the theme **'Giving Back'**. The event was held to raise fund for the **Society of Sabah Heart Fund**.

Management Associate Program 2017



MOD HR has received over 500 applications from various fields for its Management Associate Program. Candidates are required to go through a series of interviews and assessments before they are selected. The announcement will be made in July 2017.

Portfolio Changes

Mr. Lai Yeu Kong, CEO of Pantai Hospital Penang will retire on 22 June 2017

Mr. Pan Wen Lek, formerly the COO of Pantai Hospital Sungai Petani is designated to the CEO of Pantai Hospital Penang effective 10 April 2017

Ms. Tio Bee Chan is promoted as COO of Pantai Hospital Sungai Petani effective 10 April 2017

Mr. Shaharul Nizam is promoted to CEO of Pantai Hospital Batu Pahat effective 10 April 2017

People



Please welcome onboard our new MOD Head of Corporate Communications; Siti Maslinda Sheikh Othman. Maslinda was formerly the VP of Communications in a tech company and has over 10 years experience in the communications line.

IHH MBBS Scholarship

This scholarship is offered to two students who will be pursuing their final two years in MBBS in International Medical University (IMU). Mr. Rashinda Ravindran from IMU was the first recipient of the scholarship.

Beyond MOD



IHH Healthcare Berhad had its 7th Annual General Meeting (AGM) on 22nd May 2017. It was attended by over 200 shareholders, Board of Directors and members of the management. On 2016 result, IHH Managing Director and Chief Executive Officer, Dr Tan See Ling mentioned in the press release "Through the collective efforts of our dedicated team at IHH, we delivered another solid performance with operational and financial growth across our 10-country operations."

In the Spotlight

DR ANIQ'S WISH DAY AND LE MARCHE DE NOEL CHEQUE PRESENTATION



Aniq, 6 years old, was diagnosed with leukaemia a few years ago, but this has done little to dampen his spirit and desire to become a doctor. He will turn 7 in August and lives in Bahau, Negeri sembilan with his parents and 2 brothers, aged 8 and 5. With the support of his loving family and the Make-A-Wish Foundation, Aniq had the opportunity to become a doctor for a day. He has done it all, from seeing patients to clocking in his clinic hours.

Le Marche de Noel have been channelling donations to A-Heart-for-A-Heart Programme since 2013. A-Heart-for-A-Heart Programme is a charity programme by GKL offering medical intervention to children from low income families born with congenital heart defects which have benefited more than 900 children for the past 20 years. In its constant effort to put more good into the world, Le Marche De Noel presented two cheques: one to the Make-A-Wish Malaysia and the second to A-Heart-for-A-Heart Programme to help those organisations continue their pursuit in bringing more joy and light into the lives of others.



One of the beneficiaries of A-Heart-for-A-Heart Programme is 16 year old On Carrie who was born with heart complications. She underwent corrective surgery on 24 December 2016. And Law Nuo Ying, 3-months old is another beneficiary, who was born with an extra vessel and he is due for surgery soon.



NASI LEMAK PROJECT WITH PIT STOP



The team volunteered at Pit Stop Community Cafe to feed the homeless and distributed 120 packets of nasi lemak raised through Nasi Lemak 1 Project. Please click [here](#) to read our feature article in The Star! Thank you all for your kindness!



What's New

NEW SYSTEM

ENDOSCOPY PATIENT MANAGEMENT

Endoscopy patient management system is a Medical Imaging Documentation Solution(MIDS) from Wellmedic Healthcare Sdn Bhd. The implementation of this system was in January 2017.

It is a system that able to provide:

- reports and images for consultant to justify in their report post procedure.
- it improve patient and doctor interaction during consultation/review.
- clarification- reduce patient callback seeking
- improve patient`s understanding on their condition (compared by DVD provided)
- enhances services provided by the hospital and consultant.

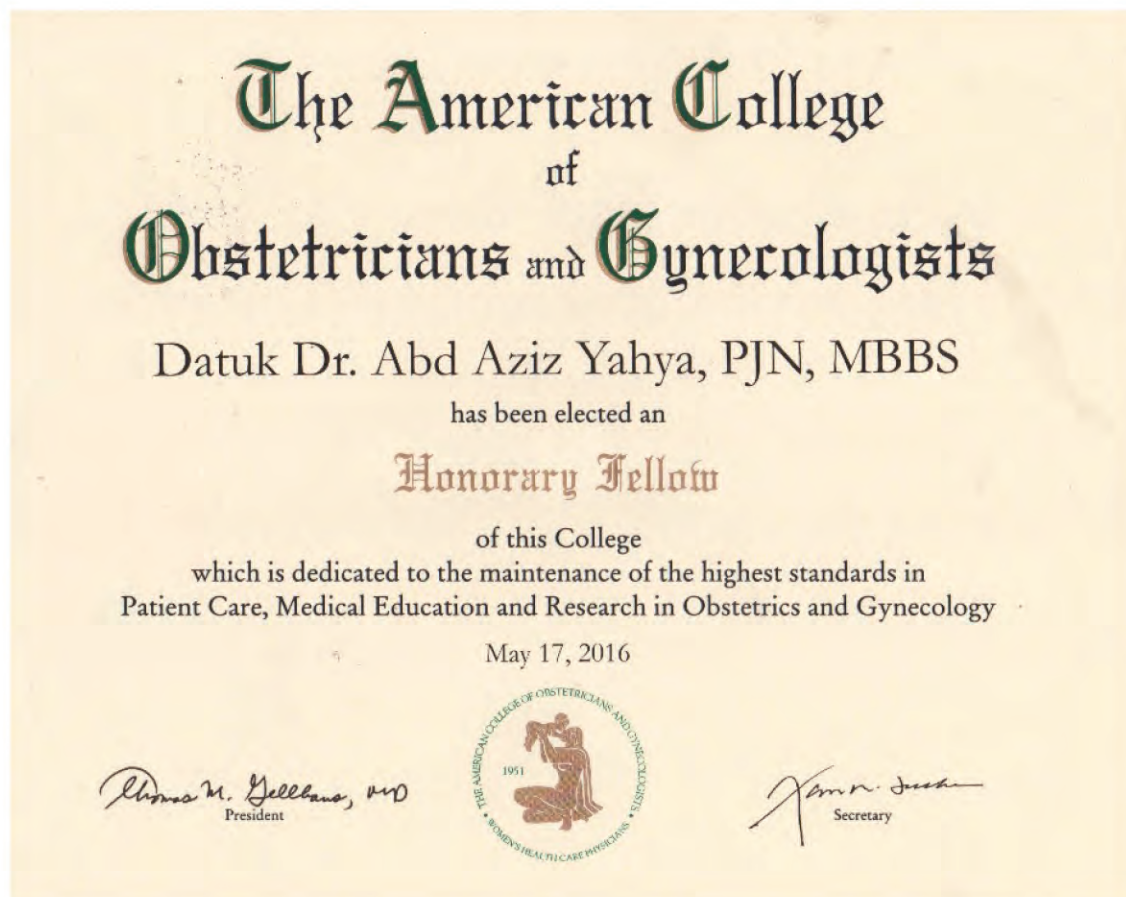
If you need more clarification please do not hesitate to contact.

He is a certified Robotics Surgeon, having gone through the required training and proctorship in Singapore and South Korea. He did his first Robotics Assisted Hysterectomy in 2010. He now performs regularly Robotics assisted gynaecological surgery for both benign and malignant conditions.

He is currently the President-Elect of the Asian Society of Gynecological Robotic Surgeons (ASGRS).

He was the Congress Organising Chairman of the XXI FIGO World Congress which was held in Vancouver, Canada in October 2015

He was recently awarded an Honorary Fellowship (FACOG) of the American College of Obstetricians and Gynecologists.



Happenings Around GKL

FOCUS GROUP DIABETES EDUCATION

On **29-4-2017 (Saturday)**, at 11.00am-2.00pm, both **Dietetic Department and Diabetes Care Centre** jointly organized a focus group diabetes education in Gleneagles Kuala Lumpur for patients with diabetes and pre-diabetes. There were thirteen participants registered for the event on the day.

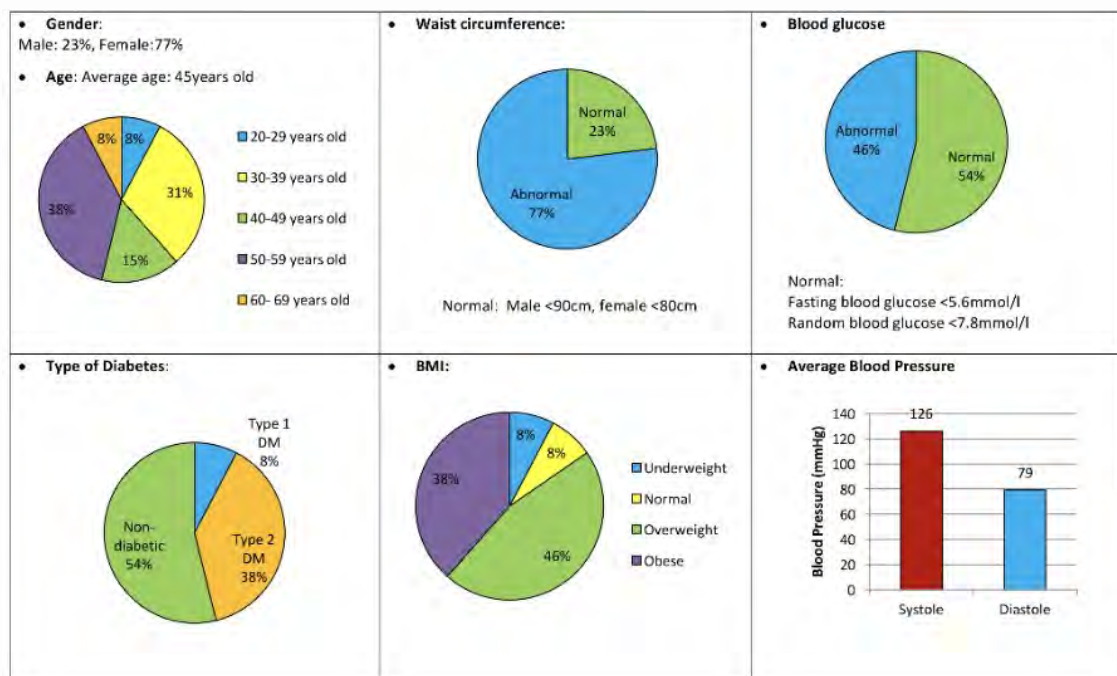


The theme of the event was 'Take Control of Your Diabetes', with the objective of promoting empowerment and self diabetes management among patients with diabetes and increase participants' understanding on diabetes.





Health screenings were also provided for participants. Please refer *Figure 1*.



The participants were assessed on their understanding of diabetes before and after the education. It has been found that the participants' understanding on diabetes improved from 77 % to 91 % after education.

In addition, we had received numerous positive feedbacks from the participants such as:

1. Fruitful and educational event.
2. Excellent event.
3. Beneficial and informative
4. Keep up good work!

Overall, we have observed a great team effort put by both diabetes educators and dietitians in making the event a success and in encouraging patients on self diabetes management in line with the theme of the event *i.e* **'Take Control of Your Diabetes'**.

ADVERTISEMENTS & PROMOTIONS

RETAIL SERVICES



During this Ramadhan, buy any Original Boost from each of the following category to enjoy your 5th Boost at only RM1:-

- Most Popular
- Calorie Counters
- Protein & Energy
- Fresh Juice Bar

Terms and conditions apply.

Not available at East Coast Mall and East Malaysia outlets.

Last date of redemption is on 31st July 2017.

Stamps will be given on full priced Original drinks only.



ABOUT CHARMS® CAFE

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If you are eyeing for the best places to visit in Kuala Lumpur, Malaysia, look no further. ASEAN Outstanding Business Award Winner, Charms® Cafe is the best place to go to savour Specialty Coffee as well as devour the best Asian Foods when you are looking for places to eat in Kuala Lumpur.

One of the best places to eat in Kuala Lumpur (according to Food Advisor 2016), from deliciously sumptuous Charming Flame Grilled Lamb to delightful Nasi Lemak Special, we are indeed a unique place for everyone to relish each other's company in a comfortable environment while savouring the best brewed coffee & tantalising pastries in town. We are in the business of helping our customers to relieve their daily stresses by providing peace of mind through great ambience, convenient location, friendly customer service, and products of consistently high quality in all of our cafes in Kuala Lumpur.

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2016

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AWARD**

2014

Curve, Damansara

DINING EXPERIENCE

Charms® concept delivers fans of the coffee connoisseur lifestyle could wish for; famous for its tagline: Better Coffee, Better Food. Every outlet has its own specialty concept that one can indulge in depicting the demographic that serves the patrons of each location. "Casual & Modern twist to Classic" defines the menu too, from Thai Curry Spaghetti to Big American Breakfast, Charming Tropical cocktail and excellent Donida Blend infused into Charms® Specialty Coffee.

Please visit our website www.charmscafe.asia for latest updates & discounts. For any enquiries, please do not hesitate to email us at enquiries@charsmcafe.asia



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MELUR & THYME

ABOUT MELUR & THYME

- First branch in Suria KLCC. Opened on 2nd May 2013.
- Melur & Thyme aims to offer a memorable mix of East and West - Paying tribute to traditional processes and experiences while adding an air of modern elegance.
- Presented in an eclectic and arty ambience, one experiences a nostalgic charm reinterpreted as a whimsical modern sidewalk cafe. Inspired from the hand sketches and scribbles of a dreamy traveller, you are now invited to sit next to hand-drawn installations in a cosy setting where friends gather and share fond memories over good food from a selection of tapas dishes, to festive family gatherings with our extensive varieties of menu.
- Melur & Thyme is a celebration of nostalgia bringing East and West, Old and New together.

CURRENT OUTLETS

- Suria KLCC
Lot G03H-I, Ground Floor Suria KLCC, Kuala Lumpur City Centre,
50088 Kuala Lumpur.
03-21818001
- NU Sentral
L5.06 & 06 (A), Level 5, NU Sentral, Jalan Tun Sambanthan,
50470 Kuala Lumpur.
03-22763855
- Pavilion Elite
Lot 8.102, Level 8, Pavilion Elite, Jalan Bukit Bintang,
53300 Kuala Lumpur.
03-21103777
- Gleneagles Kuala Lumpur
Lots 2 & 2A, Ground Floor, Block B Gleneagles Kuala Lumpur,
286 & 288 Jalan Ampang, 50450 Kuala Lumpur.
03-42653322

SIGNATURE DISHES

- **TAPAS**
Murtabak Quesadilla with Cheese, Crispy Chili Baby Crab,
Crispy Aromatic Duck, and Chicken Wings Satay.
- **BURGER**
M&T Beef Rendang Burger
- **MAIN COURSE**
Grilled Chicken Chop, Grilled Lamb Cutlets and Rendang Lamb
Shank with Butter Rice.
- **RICE**
Nasi Goreng Daging Dendeng
- **PASTA & NOODLES**
Spaghetti Seafood Tomyam and Plancha Seafood Spaghetti

CONTACT US

- Website : www.melurandthyme.com
- Instagram: melurandthyme
- Facebook: Melur & Thyme
- Email: admin@melurandthyme.com

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Period: 1st Jun - 30th Jun 2017



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